

Marcus Delgado

IT Project Manager, PMP

✉ marcus.delgado@email.com

☎ (555) 013-6048

📍 Charlotte, NC

ABOUT ME

PMP-certified project manager with nine years of hybrid Agile and waterfall projects in retail banking, including a \$3.2M core system migration. Closed 11 of the last 12 projects on budget.

WORK EXPERIENCE

IT Project Manager Piedmont Harbor Bank

March 2021 - present

- Led a \$3.2M core banking migration for 140 branches; cut over on the planned weekend with no customer outage.
- Run 4 to 6 concurrent projects with teams of up to 18 across IT, operations, compliance and two vendors.
- Closed 11 of 12 projects since 2021 on budget by reforecasting monthly and chairing a change-control board.

Associate Project Manager (promoted from Project Coordinator) Crestline Data Services

June 2017 - February 2021

- Planned and tracked 30+ client onboarding projects a year for a payments software vendor in Jira.
- Built the RAID log template the PMO adopted; risks past their review date fell from 40% to under 10%.

EDUCATION

University of North Carolina at Charlotte

August 2013 - May 2017

Bachelor of Science in Business Administration, Management Information Systems

SKILLS

TECHNICAL SKILLS

Hybrid Agile and waterfall

Risk and issue management (RAID)

Change control

Jira

MS Project

CERTIFICATES & COURSES

Project Management Professional (PMP)

Project Management Institute · November 2021